



INTERNATIONAL School of Management

Information Guide for International Students

WILLKOMMEN AN DER ISM!



We are happy to have you here and hope your time with us will be a most rewarding and fun experience for you!

This guide gives you an overview of what you need to know for your stay at the ISM.

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Dear student,

Thank you very much for your interest in the International School of Management (ISM) Dortmund. We are a private, state recognized university of applied sciences which provides students with practical and career focused education.

This study guide has been designed not only for students who take part in the Erasmus/ Socrates -or any other- exchange program, but also for independent study abroad students. We want to offer you an interesting, successful and memorable study abroad program in Germany and hope that you will settle down well in Dortmund and integrate into the ISM community. This study guide will provide you with helpful information on the academic program as well as general information on the ISM and the city of Dortmund.

When applying to the ISM please make sure that you meet all deadlines. Applications received after the official deadline cannot be accepted. Even though we are aware of the mail service not being always reliable, each student is still responsible for submitting all necessary application forms on time.

On the Intranet of the ISM (<u>http://www.ism-net.de</u>) you find information about courses, extra curricular activities, addresses of students etc. Full access to the ISMnet will be given to you after receiving your application form and contact details. If you, however, want to have a look at it before that, you can gain restricted accessibility. We also invite you to visit our official homepage at <u>http://www.ism.de</u>.

Please feel free to contact us personally whenever you want. We look forward to meeting you at the ISM!

Your ISM - International Office

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1 INTERNATIONAL OFFICE

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International School of Management (ISM)

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Germany

The International Office in Dortmund is located on the second floor of the ISM building (A209). From 10am to 4pm (or by appointment), the IO staff is available to assist you with all questions you might have.













2 ORGANISATIONAL ISSUES

2.1 Tuition Fees

For exchange students no tuition fees will incur. For (visiting) study abroad students the local tuition fees of $4.100 \in$ per semester incur. For the intensive German language course prior to semester start, a fee of $320 \in$ will be charged. Every student at ISM Dortmund, full-degree and exchange, is required to buy a semester ticket of the VRR (local public transportation provider) of 145,- \in (valid for 6 months).

2.2 Application Process

Deadlines

If you would like to apply as an exchange student, you need to give a short notice to the International Office of the ISM as well as the International Office of your home institution, so that we can jointly organize your exchange semester with us. Please use the application form online via https://ism.moveonnet.eu/moveonline/incoming/ and fill in your personal data and requests. The ISM has two intakes per year: One in March and one in September. The application deadline for the fall term is always at the end of April, the deadline for the spring term is always at the end of November.

Language requirements for admitting international students

Students who would like to participate in courses of the <u>German</u> Bachelor study program must provide sufficient proof of their German language skills, certified at upper-intermediate level (minimum B2 of the Common European Framework of Reference for Languages) by their German teachers.

Students whose mother tongue is not <u>English</u> and who wish to enroll in English taught classes should provide us with a recommendation of their English teacher certifying very good oral and written English skills or a TOEFL with a score of 79-80 internet based (213 computer based). Students with little or no German skills should participate in the German Intensive Course prior to semester start.

Visa Issues

Non EU-students and students from countries other than the USA, Australia, Israel, Japan, Canada, New Zealand, and South Korea who would like to study in Germany need an appropriate visa for entry. You need to apply for your student visa at the responsible German embassy or consulate in your home country. Please note: The entry with a tourist or visitor visa is not sufficient for study purposes!

The visa application has to state explicitly the reason for your stay in Germany (e.g. language course, studies, etc.).

In particular the following documents need to be attached to the visa application:

- Certification of acceptance of the ISM
- Proof of sufficient financial funds (for example with the help of the document

"Verpflichtungserklaerung" which you get from the German embassy if you have a person living in Germany)

For further information please contact the respective German consular mission abroad.

Health insurance

Students are required to bring proof of a valid health insurance policy. All students in Germany are obliged by law to hold such a policy. The German social security system generally treats German and foreign students alike, meaning that foreign students may apply for health insurance coverage by the "gesetzliche Krankenversicherungen" in Germany, currently available at a rate of about 60 Euros per month. Students from select countries (especially EU) may be eligible for a waiver. They need to obtain a proof of their health insurance coverage from their home insurance institution (i.e. European Health Insurance Card) and present it at one of the health insurance funds in Dortmund (see below), who will issue an insurance number and an insurance exemption certificate. Students must present this exemption certificate upon arrival at the ISM. International Students with private insurance coverage may also be waived the compulsory health insurance if they obtain a proof of coverage from their home insurance company translated into German that gives a detailed description of the content and scope of coverage. The health insurance company in Germany will examine this and may issue a waiver. NB: Please note that students over age 30 are not eligible for student health coverage by the German "gesetzliche Krankenversicherungen" and need to obtain private health insurance either in their home country or in Germany.

Tip: Mawista offers a monthly private health insurance for international students in Germany. Please have a look at <u>www.mawista.com</u>.

But also Care Concept has good offers. Please have a look at: <u>https://www.care-concept.de/krankenversicherung/gesetzliche-studentenversicherung/gesetzliche-</u>

studentenversicherung-antrag.php?vmnr=ZZMA120000@mail=ism@ism-dortmund.de

2.3 Transport

We offer a pick-up service for all arrivals at airport Duesseldorf International (NOT Duesseldorf-Weeze), airport Dortmund and main train station Dortmund. You have to book this service not later than two weeks prior arrival. You will get a form which you have to fill out via email. The service costs 10 Euro per trip and per person. Please pay in cash when you meet the driver (German ISM students).

Flight Arrangements

In Germany the regular carrier is Lufthansa, especially for overseas flights. For flights within Europe, there are various budget airlines (such as Air Berlin, Easyjet, Germanwings or Wizzair), which serve Dortmund-, Cologne-, and Duesseldorf airport. Please note that some of them only depart from selected destinations.

If you arrive from overseas, your destination airport usually is Frankfurt. We advise you not to book a transfer flight to Dortmund, as our train system is very effective and it will only take about 2 ½ hours from Frankfurt, 1 ½ from Cologne and 1 hour from Duesseldorf to Dortmund Central. Prices are also reasonable. For further information please see: www.bahn.de.

If you arrive in Dortmund you can take the airport express, which will take you to the city center of Dortmund within less than 30 minutes, one-way-tickets cost 5€. For further information please see: www.flughafen-dortmund.de. You can also take a taxi for about 25-30 Euros.

Local transport

Bus lines 462 and 465 serve the bus stop "J.-v.-Fraunhofer-Str.". It is approximately a 2 min. walk to the ISM. The S-Bahn stop "Universitaet" is about 10 min. away from the ISM. Please check http://www.vrr.de for further information on local transport. Please note that you must obtain a semester ticket, which enables you to use the public transportation of the greater Dortmund area (see 2.1).



2.4 Student ID (incl. Print-Outs)

Your student ID card can be collected at the International Office or during the IT Orientation. You will need to provide an electronically passport-sized photograph which you send via email to the International Office (carolin.krabs@ism.de). The student ID will enable you to get discounts on certain activities; such as local transportation, entrance fees and others. If you loose your student ID card you can order a new one at the IT Office (but then you have to pay 20 €).

Discounts with Student ID Card

Student ID card offers you the following discounts

- Disco "Nightrooms": Free Entrance http://www.nightrooms.de
- Sports Centre "INsports Dortmund": monthly membership price of 30€ (without a year contract)

www.insports-dortmund.de

There is a white box next to the ISM Mensa where you can charge the card.

One normal black-and-white A4 copy costs 0,04€ and a colored A4 copy costs 0,18€. Please note that you do not get the money back at the end of the semester when you still have money on your account - so be careful with charging the card and use the rest of your account for copying/printing. Your student ID card also enables you to enter the private parking area of the ISM. Additionally you have access to the other ISM building B with this card.

2.5 IT

There are three computer labs on the first floor that ISM students may use at any time during the regular opening hours of the building (exception: the bigger two of those labs may from time to time be booked for classes). IT and International Office staff will give you a brief introduction on how to proceed when using the ISM computers.

If your own notebook has a wireless LAN function you can access the internet from each spot in the school. You will an instruction how to access the Wi-Fi in the ISMnet (www.ism<u>net.de</u> > ISM >Systemadminstration > Downloads anzeigen > Anleitungen/instructions > Wireless LAN). If you have any problems with your wireless LAN connection please contact the IT department (<u>edv@ism.de</u> or just visit their office on the second floor).

Exchange and visiting students will be provided with an Email-account and a user name and password that provide access to all software programs available on the lab computers. Please note that the ISM has a highly developed intranet which is the main platform for information for both students and professors. You will also receive a username and password to enter this domain. As the lifeline to the ISM-community, the ISMnet displays such vital things as the curriculum, course registration forms, community contacts, apartment sharing, student clubs, events, party dates, etc..

All relevant information on your ISM accounts and passwords can be found on your personal Student Data Sheet.

Please note that the main communication is via email. So please check your ISM emails regularly. The ISM Email-account will be available two months after the semester, then we will delete the account.

2.6 Library

If you wish to find a quiet place to review your class notes, the recently modernized student library on the second floor, room A210 may be your place to be! The opening hours are Mondays to Fridays from 8.30 – 19.00h and Saturdays from 10.00 14.00h.

You can enter the OPAC catalogue via the ISMnet to search for books. If you would like to indulge in further self-study at home, you may borrow books overnight (you can borrow the book around closing hours of the library and return it the next morning around opening hours).

In case you want to purchase a textbook for your courses, you are able to benefit from the library discount (10% off): Simply check the ISMnet>Medienshop and click on

the book you would like to order. Lecture scripts can be ordered at the online bookshop (ISM>Medienshop>Zum Shop) and picked up and paid for at the library. Every Wednesday Medienshop orders are sent to the printing company and should arrive the following Monday.



Books and scripts ordered online can be collected in the library. If you need advice our librarians Sabine Pillath-Guenthner, Michelle Gassner and Ramona Hinz will be happy to help!

3 ACADEMIC ISSUES

3.1 Bachelor Program

3.1.1 Courses and Credits

The regular curriculum at the ISM is based on a considerable number of contact hours/classroom teachings. Students obtain 2 ECTS credits for a regular **"Vorlesung"** (10 units of 90 min. teaching) in German. The courses taught in English are all worth 5 ECTS as they have a more considerable workload.

ISM students and exchange/visiting students alike are required to attend classes at all times. A class will only be considered as passed if attendance is higher than 75%. Otherwise we cannot award the credits.

As an exchange (Erasmus) or visiting student you will choose your courses according to the academic requirements at your home university. If you need advise on your course choice, please contact the International Office. For each semester and group, you can consult course timetable published in the new ISMnet. In your ISMnet profile, you should enter the group of which you will attend most of your classes (for example mainly 5 IM or 5 TEM or ISM Business Certificate (IBC)). As your class schedule changes **nearly every week**, please check your ISM email account very regularly as most changes are communicated via email and in the ISMnet.

Incoming students normally participate in the lectures (taught in German) of the 5th and 6th semester and in the ISM Business Certificate courses (taught in English). It is possible to choose lectures either of the fifth or sixth semester in all five specializations, International Management, Tourism/Event/Hospitality Management, Corporate Finance, Psychology & Management and Communications & Marketing. Just be aware that classes of different semesters and specializations might take place at the same time. **ISM Dortmund recommends that you predominantly attend the lectures of one semester and one specialization.** Please note that you can only take entire modules in case you are studying one of the Bachelor programs in German.

You will make your final course choice in mid of the semester in the ISMnet. But you can hand in your learning agreement upon arrival (a document from your home institution) in the International Office. The learning agreement needs to contain the name of the lecture, the number of ECTS and the semester in which the lecture is offered. You can add and drop courses during the first weeks or if a course has been canceled at short notice. Of course you need to inform the International Office in writing of each amendment you may want to make.

3.1.2 Semester dates

The fall semester 2013 will start on Thursday, September 12th, 2013 and will end on December 21st, 2013. Your exams will take place within the last two weeks of the semester. The German Intensive Language course will take place prior to the semester start, from August 19th until September 6th, 2013.

There is an orientation day on Wednesday, September 11th, 2013 which is mandatory.

The spring semester 2014 will start on Monday, March 17th, 2014 and will end on June 21st, 2014. Your exams will take place within the two last weeks of the semester. The German Intensive Language course will take place prior to the semester start, from February 24th, 2014 until March 13th, 2014.

There is an orientation day on Friday, March 14th, 2014 which is mandatory.

3.1.3 Exams

Most coursework at the ISM is completed with a final exam. There are set dates for those exams which will be posted on the bulletin boards on the first floor or can be found in the ISMnet under the section "ISM> Pruefungssekretariat> Downloads anzeigen> International students".

3.1.4 Courses taught in German

Exchange students who come to the ISM with a command of German that allows them to follow classes and complete assignments in German usually study subjects offered in semesters 5 and 6, as this is the period at ISM when electives are offered. Below please find a list of all lectures taught in German at the ISM Dortmund during the 5th and 6th semester. Please be aware that not each subject is taught every semester and that there can be changes. An overview of the courses which are on offer will also be handed out during orientation day or beforehand via email. More information on each subject can be found on the ISMnet. For these courses you must provide sufficient proof of your German language skills, certified at upper-intermediate level (minimum B2 of the Common European Framework of Reference for Languages).

<u>German Track (courses from semester 5 and 6 taught within the German Bachelor</u> <u>program):</u>

When choosing your courses, please note that we can only guarantee that courses will not overlap if you choose from only ONE semester (f.ex. semester 5) and from ONE specialization area (f.ex. IM). Please note that this is the **course offer for a whole academic year**. You will receive an overview of the courses where you can see which courses are offered in which semester. The general rule says: two courses of one module are offered in the fall term, the other two courses of the same module are offered in the spring term. **Please note that you always have to take both courses!** The reason is that at the end of the semester it is only one (!) exam which includes both courses. It is not possible to write just an exam of one course.

1. Business Reporting and Auditing	12. Medienmanagement
01,1 Konzernmanagement	12,1 Werbemanagement
01,2 International Accounting	12,2 New Media Management
01,3 Unternehmensbewertung	12,3 Broadcast Management
01,4 International Auditing	12,4 Medienrecht
2. Logistics & Operations Management	13. Journalismus und Public Relations
02,1 Internationale Logistiksysteme	13,1 Wirts chaftsjournalistik
02,2 Supply Chain Management	13,2 Journalistische Produktion
02,3 Internationale Verkehrslogistik	13,3 PR-Konzeption
02,4 Advanced Operations Management Methods	13,4 PR-Praxis
3. Controlling & Decision Support	14. Unternehmenskommunikation
03,1 Wertori entierte Unternehmenssteuerung	14,1 Interne Kommunikation
03,2 Strategisches Controlling	14,2 Corporate I dentity & Corporate I mage
03,3 Operatives Controlling	14,3 GlobalCommunications
03,4 Controlling in multinationalen Unternehmungen	14,4 Investor Relations
4. Finanzmanagement	15. Aviationmanagement
04,1 Portfolio-und Assetmanagement	15,1 Airline-und Airportmanagement
04,2 Venture Capital und Beteiligungsmanagement	15,2 Luftverkehrswirtschaft & -märkte
04,3 Mergers & Acquisitions	15,3 Lufverkehrspolitik & -organisationen
04,4 Internationales Finanzmanagement	15,4 Entrepreneurship & Business Development
6. Marketing	16. Corporate Finance
06,1 Marketingcontrolling	16,1 Corporate Finance im Mittelstand
06,2 Konsumentenverhalten und angewandte Marktforschung	16,2 Unternehmensrating
06,3 Kommunikations- und Markenmanagement	16,3 Refinanzierung und Bilanzstrukturierung
06,4 Internationaler Handel und Vertrieb	16,4 Einsatz von Derivaten
7. Unternehmensführung	17. Human Resource Management
07,1 Leadership & Motivation	17,1 Strategisches Personalmanagement & Personalcontrolling
07,2 Strategisches Management	17,2 Recruiting, Retention & Remuneration
07,3 Krisen- und Sanierungsmanagement	17,3 Schlüsselqualifikation & Selbstmanagement
07,4 Internationale Vertragsgestaltung	17,4 Legal Framework of International HR-Management
8. Tourism Management	18. Organisationspsychologie
08,1 Tourismusmärkte und Tourismuspolitik	18,1 Arbeits- und Gesundheitspsychologie
08,2 Strategisches Tourismusmanagement	18,2 Coaching und Konfliktmanagement
08,3 Steuern in der Tourismus- und Eventbranche	18,3 Psychologische Diagnostik und Testtheorie
08,4 Businessplanung und Finanzmanagement	18,4 Personalentwicklung und -training
9. Eventmanagement	19. Consulting & Change
09,1 Strategisches Eventmanagement	19,1 Beratungsformen / Organisationsentwicklung
09,2 M.I.C.E.	19,2 Consulting-Instrumente und -Maßnahmen
09,3 Event- und Tourismusrecht	19,3 Management und Planung von Beratungsprojekten
09,4 Operatives Controlling	19,4 Beratungsprojekt HR-Consulting / Marketing- Consulting
10. Health- & Sports Tourism	20. Markt- und Werbepsychologie
	20,1 Konzepte und Modelle der Markt- und
10,1 Health Tourism & Medical Wellness	Werbespsychologie
10,2 Sporttourismus: Ökonomie, Theorien und Konzepte	20,2 Werbegestaltung (inkl. Feldstudie)
10,3 Gesundheits- und Sportsoziologie	20,3 Aktuelle Methoden der Konsumentenforschung
10,4 Operations Management	20,4 Ps ychologische Marktforschung und Analyse
11. Hotel- und Food & Beverage Management	

11,1 Hotel management					
11,2	2 Quality Management & CRM				
11,3 Food & Beverage Management					
11,4	4 Price Management				

3.1.5 Courses taught in English

To account for the increasing number of international students, the ISM offers the ISM Business Certificate fully taught in English and also welcomes international visiting professors teaching block seminars in English. We offer two different Business Certificates.



English Track (ISM Business Certificate):

The ISM Business Certificate consists of four core business subjects each bearing 5 ECTS. The core courses can be combined with two courses from one of the specialization tracks, also bearing 5 ECTS each. There are two different core blocks.

Core courses bock 1:

Strategic Management

The course addresses the question "What makes a firm successful?" We define success in terms of creating shareholder value over the long term. The strategy of a firm is the set of decisions it makes concerning how it will achieve superior performance, and hence create value for shareholders.

This course presents a framework and set of tools for formulating successful strategies. The focus is on identifying and analyzing the sources of profitability available to the firm and on developing strategies to access these sources. We view strategy as a link between the firm and its business environment. This implies that there are two primary areas of analysis: the external industry environment (its industry) and the internal environment (in particular, the resources and capabilities that it possesses).

A central theme of the course is the analysis of competitive advantage. Superior performance is primarily the result of building sustainable competitive advantage through deploying internal resources and capabilities to exploit the key success factors within the firm's industry environment. We will analyze the potential for competitive advantage and de-sign strategies that can build comparative advantage. Thus, the essence of the overall framework is to address the development and management of internal resources and capabilities in relation to the external environment to achieve competitive advantage.

The course is concerned not just with analysis but also with decisions. In our case discussions, students will be taking the role of a senior executive or consultant. Students will be required to make decisions concerning key strategy issues and indicate how the right decisions will be implemented.

Operations Management

Operations are at the core of every organization which creates goods or services. Whether in factories, restaurants, government institutions, marketing departments (the list can be extended almost endlessly), it is operations that generate the value for the customer. Therefore, a sound understanding of operations is crucial for almost any manager. The course employs lectures, class discussions, cases, virtual and real company site visits, computer-based modeling, and discussions with invited managers as learning methods.

International Business Law

The lecture International Business Law gives an overview of international mercantile and business law: Conflict of laws, international civil procedure, CISG, INCOTERMS, forms of credit, construction and building contracts, drafting BOT - contracts, arbitration, out of court mediation and product liability are the topics of the lectures. The lectures are combined with case study works reviewing legal perspectives of international business activities, including company law, joint ventures, franchising systems and mergers and acquisitions.

Project Management

The class Project Management focuses on management projects and advisory projects. Market research, business development, strategic planning, change management, promotion campaigning, and internationalization are examples of management and advisory projects. The reason for this focus is that young graduates today are expected to be able to deal with the typical complexities of management and advisory projects without dedicated prior training (e.g., in a role as assistant to the Managing Director). The skills taught are immediately applicable even before graduation, e.g., to manage student consulting workshop teams, or the writing of the final thesis. The course will be very hands-on, and students are required to go through a lot of exercises, mini cases, and team presentations.

Core courses block 2:

Branding and Communication Management

Students will develop an understanding of the significance of brands within today's competitive business environment. They will learn how to develop strong brands and how to communicate these using the increasingly wide variety of marketing communication instruments now available. The lectures are supported by real-life examples and case material to illustrate the theoretical concepts.

Crisis Management

Every company and tourist destination runs the risk of an unexpected crisis. Forwardthinking companies and organisations are practicing differentiated crisis management strategies. Proactive crisis management activities, for example, include forecasting potential crises, planning and how to deal with them, recovery instruments, etc. Crisis management in the face of a real crisis includes identifying the nature of a current crisis, intervening to minimize damage and finally the recovery from the crisis. Besides this, crisis management often includes a strong focus on public relations in order to limit the damages of the image and to assure the credibility towards customers and stakeholders.

The lecture will focus on the following aspects on an international scale: threats, risks, potential hazards, types of crisis, strategic approach to Crisis Management, organizational measures, Crisis Management instruments, case study.

Doing Business in a Global Economy

The focus will be on learning some theory with regards to the topics Globalization and Service, and its importance to us today. Discussions and debates will play an important role in this section of the course. The use of case studies and articles will be heavily relied on. Some of these cases will be much longer than those used in previous semester and so must be prepared before hand. You will also be expected to research short topics for discussion and use in class. As we try to build on what we have already done, management techniques already learnt will come into play again. On completion of "Doing Business in a Global Economy", students will have a better knowledge of Globalization and Service. They should be able to look at Globalization much more critically seeing the importance off and know some of the different types of Globalization. Not just looking at the positive aspects that it brings.

There knowledge with regards to service would have also increased and the importance of services in manufacturing companies should then be much clearer.

Students at the end of this course should be able to communicate more actively and confidently in discussion on the above topics.

Strategic Controlling

Strategic controlling is an essential part of a company controlling system .It is based on middle- and long-term considerations and focus on securing the long-term company survival und growth. Quantifiable as well as non quantifiable factors are comprised and especially environments of a company such as markets, competitor, and consumer behaviour are considered. Based on this framework strategies and concepts will be elaborated and

implemented. Going in more detail the following contents are communicated: basic ideas of strategic controlling, company analysis and its environment, strategies of business segments, company strategies, value-based-controlling of strategies, controlling of strategies, methods of cooperate foresight, performance-measurement systems

Specializations (there can be changes)

Business Communication Track Strategic PR Intercultural Communication

International Management Track Leading to High Performance Competitive Advantage

<u>Tourism and Event Track</u> International Tourism Markets Strategic Tourism Management

<u>Finance Track</u> International Accounting (only in the fall term) International Auditing (only in the spring term) Implementation of Derivatives

In addition to the ISM Business Certificate we will welcome visiting lecturers at ISM. These courses will be announced via email and you can sign up for them in the ISMnet.

3.2 Master Program

3.2.1 Courses and Credits

The regular curriculum at the ISM is based on a considerable number of contact hours/classroom teachings.

ISM students and exchange/visiting students alike are required to attend classes at all times. A class will only be considered as passed if attendance is higher than 80%. Otherwise we cannot award the credits.

As an exchange (Erasmus) or visiting student you will choose your courses according to the academic requirements at your home university. If you need advise on your course choice, please contact the International Office. For each semester and group, you can consult course timetable published in the new ISMnet. As your class schedule changes **nearly every week**, please check your ISM email account very regularly as most changes are communicated via email and in the ISMnet.

You will make your final course choice upon arrival at the ISM. You always have to take all courses of one module. After having completed your course choice, you can hand in your learning agreement (a document from your home institution) in the International Office. The learning agreement needs to contain the name of the lecture, the name of the professor and the semester in which the lecture is offered. You can add and drop courses during the

first weeks or if a course has been canceled at short notice. Of course you need to inform the International Office in writing of each amendment you may want to make.

3.2.2 Semester dates

Master International Management program:

The **fall semester 2013** will start on Monday, September 9th, 2013 and will end on November 29th, 2013. Your exams will take place within the last two weeks of the semester. The deadline for papers is 17th of January, 2014. The German Intensive Language course will take place prior to the semester start, from August 19th until September 06th, 2013. There is an orientation session within the first week of your semester.

The **spring semester 2014** will start on Monday, April 7th, 2014 and will end on June 27th, 2014. Your exams will take place within the last two weeks of the semester. The deadline for papers is 22nd of August, 2014. The German Intensive Language course will take place prior to the semester start, from February 24th, 2014 until March 13th, 2014.

There is an orientation day on Friday, March 14th, 2014 which is mandatory.

Master Strategic Marketing Management program:

There is no fall semester available for international students.

The **spring semester 2014** will start on Monday, April 2th, 2014 and will end on June 16th, 2014. Your exams will take place within the last two weeks of the semester. The deadline for papers is 22nd of August, 2014. The German Intensive Language course will take place prior to the semester start, from February 24th, 2014 until March 13th, 2013.

There is an orientation day on Friday, March 14th, 2014 which is mandatory.

3.2.3 Exams

Most coursework at the ISM is completed with a final exam. There are set dates for those exams which will be posted on the bulletin boards on the first floor or can be found in the ISMnet under the section "ISM>Pruefungssekretariat>Master> Pruefungen".

3.2.4 Courses taught in English (Master International Management)



3.3 Papers and Presentations

If you would like to write a paper, please contact your professor to discuss a suitable topic in due time. Please be advised that you need to adhere to customary academic standards. When you use ideas and concepts that are not yours (books, journal articles, internet sources, etc.), you **must clearly** mark those sentences, paragraphs, and other data (graphs, tables, pictures, etc.) that are based on such sources and indicate the source on the bottom of the page as well as in full in the sources. If you use a website as a reference for your research, you need to note the full URL <u>and</u> the date you found this source. It is not allowed to work with "copy and paste"!!! Please be aware that professors will closely examine papers for a correct use of sources. It is best to consult the individual professor to see what kind of reference and citation style he or she would like you to use (Harvard style, etc.). Also you might be required to do presentations in class as method of examination.

Important: All papers need to be handed it at the Pruefungsamt (deadline to be announced). You have to hand in a hard copy of every paper at the Pruefungsamt in due time. If you do a presentation instead of a paper you do not need to hand in the slides at the Pruefungsamt but only give it to the professor if he requires you to do so.

3.4 Language courses for exchange and visiting students

Foreign students can take part in a 3-week intensive German course prior to semester start. You will get 6 ECTS for the course if you pass the course successfully. Please be aware that you need an upper/intermediate level of German to successfully pass the semester at the ISM if you participate in classes taught in German and an upper/intermediate level of English to participate in the classes of the foreign lecturers and the ISM Business Certificate.

3.5 The ISMnet (Intranet of the ISM)

The ISMnet is the intranet of the ISM homepage and is designed for students, professors, staff and guests and contains important in-house information on academics, events etc.

The ISMnet is the internal part of the homepage and can be accessed on <u>http://www.ism-net.de</u>. This Information system is aimed at students, professors, staff and guests. On the ISMnet, internal information as well as the descriptions of the lectures is published. Limited access to the ISMnet is available before you get your Login and Password on your Student Data Sheet. The unrestricted access will be given to you after receiving your application form and contact details, especially your Email address.

The ISMnet is divided into different parts (e.g. Arbeitskreise, ISM, Teilnehmerlisten and Veranstaltungsplan). The front page contains new releases made by student clubs or administration. You also find the sign-in-lists (Teilnehmerlisten) you have for extra activities (e.g. of the Buddy Program) or language classes.

In the upper left corner it says 'Ihr Account'. There you can add or change your photo, write in the contact details you would like fellow students to use and write something about your life in the Lebenslauf.

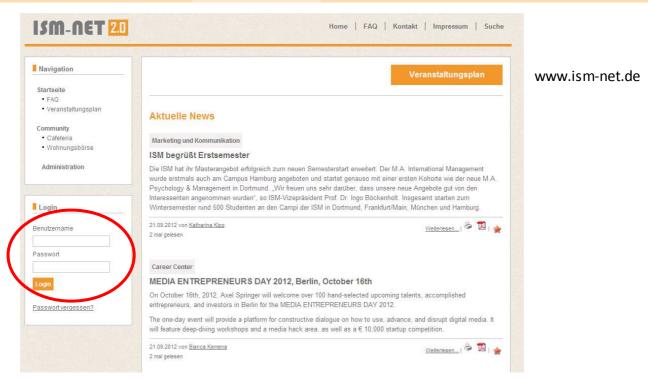
Access to the ISMnet

The access to the ISMnet is available via <u>http://www.ism.de</u> or <u>http://www.ism-net.de</u> and requires internet access.

Every student has an individual Matrikelnummer and needs this to access the ISMnet. You will receive your Matrikelnummer via email together with your Student Data Sheet before you arrive in Dortmund. In case you forget your Matrikelnummer (it is also written on your Student ID) please contact the IT staff.

When you first sign in you use the password "init". In case you forgot your password click on "Passwort vergessen" and it will be sent to your ISM email address. So please do not forget both passwords at the same time ^(C).





Section "Adressbuch" (Directory)

- o Contains contact details and photos of ISM students
- You can change your own contact on the front page in the upper left corner "Ihr Account".

Section "Arbeitskreise (Working Groups)

- Provides information on all the available working groups.
- You can choose from student clubs which vary from "event working group" to "banking working group" etc.

Section "Forum"

- o Is open for discussion on all kinds of topics
- Click on "Tauschen und Verkaufen" to access the ISM online flea market

Section "Wohnungsbörse" (Housing Market)

- o Shows available apartments offered by other students
- You can enter apartment requests and offers

Section "Mitfahrzentrale" (Car Sharing Agency)

- o You can enter lift offers and requests
- This offers you mobility even if you don't have a car and it's a good way to save money!

Section "Veranstaltungen" (Studies & Courses)

 On the front page of this section, courses and professors of your semester are shown. When you click on a course you see a description as well as all the available scripts or extra information you can download. Furthermore you can see which books the professor suggests or requires you to read and some even have a forum for discussions and questions. Check the individual pages frequently as professors may add information.



Section "Medienshop"

 You can order books and scipts here. You just click on the name of the book and then "Zum Warenkorb hinzufuegen". On the right sight you can click on "Zum Warenkorb" so that you can see all your planned bookings. Finally you have to click on "Bestellung abschließen" to order your books and scripts. After some days you can collect them from the library.

Section "ISM"

 $\circ~$ This section is again divided into different subsections which you can choose by clicking on 'ISM'.

Bibliothek (Library)

- You can enter the OPAC system from here, which enables you to quickly find the literature you need for papers etc. The library comprises about 5000 books and literature.
- On this page you also find a document explaining you how to proceed when you want to borrow a book.
- You can keep books only over the weekends and overnight (from 16.00 to 8.30 the following day. Exceptions can be made during the examination period.)

Career Centre

- Here you can find job and internship offers
- Internship reports of ISM students
- Link library with useful links to companies and the chamber of industry and commerce
- Instruction and advice on how to write a "Lebenslauf" or letter of motivation

International Office

- If you click on "Meldungen anzeigen" (messages) you can find recent announcements (on foreign lecturers for instance)
- On "Downloads anzeigen" you can download presentations on exchange programs etc..
- You also find a list of all partner universities and their evaluation by students as well as independent rankings
- o Link library for information concerning exchange programs
- If you click on "FAQ anzeigen" you will find different tips and information for you study abroad semester at ISM

Systemadministration (IT)

 If you click on "FAQ anzeigen" you find various instructions, e.g. on wireless LAN configurations, on the printing system and the link to check how much money is left on your printing account.

Pruefungssekretariat (Examinations Office / Registrar)

- o Information about procedure of exams
- o Dates and results of exams
- o Examination regulations

Studienorganisation (Study Organisation)

- Timetables for the MBA-students
- Group arrangements for language classes etc.

Sekretariat (Registrars Office & Student Services)

- You can download various documents (rules of the house, rules on scholarships etc.)
- o Lost and found area
- Frequently asked questions (e.g. on the application procedure with the ISM)

Studentenvertretung (Student Council)

- Here you find all information about the representatives of the student body
- o Student projects
- o Newsletter
- o Announcements (Parties, Student meetings etc.)

4 SOCIAL LIFE & ACTIVITIES

4.1 Buddy Program

The Buddy Program is designed to support you, our incoming exchange or visiting students. Designated ISM students, called Buddies, will help you to settle into your "German life". This means they will start getting in contact with you before your arrival. But that's not all! As a group, we will go on trips and spend evenings together so we can use a fun and interesting surrounding to get to know each other in a better way.

For all trips and events you can sign in the ISMnet ("Teilnehmerlisten"). This procedure is explained to you later...

Please note that all events/activities of the Buddy program are private events/activities so that the university's coverage does not apply. It is not covered under the university's policy. Please make sure to have adequate insurances.

Feel free to contact your German buddy whenever you could need a little help or would like to meet with a local!

4.2 Student Clubs and Extracurricular Activities

ISM-students have founded a number of student clubs. Variety ranges from consulting (ConsultISM) and tourism (AK TourISM) to politics (PolitISM) and finance (AK Banking). You will find more information on these clubs and their activities on the ISMnet> Arbeitskreise. Please contact the spokesperson of each club if you are interested in joining for the time of your stay or participate in one of their activities.

Many ISM-students are notorious party animals⁽²⁾. You will not miss any party as the party committee will put up announcements everywhere in the building. ISM parties are normally on Thursdays which does not mean that ISM students are not partying the other days as well. These parties are a great chance to meet local students and have good fun!

4.3 Running Dinner

The running dinner is one of the most popular events among students and takes place every semester. After the announcement (which again is very hard to miss) you sign up at the office of the student body and decide if you want to be a cook or a driver. As an example let us say you are a girl and a driver. This means you will be paired with a guy who will make his kitchen available for the two of you to cook the starter, the main dish or the desert (This will also be decided by the Studentenvertretung). For the dish you cook, two other "couples" will arrive. (But you do not know who!) For the other two dishes you drive to someone else's house where, again, two other "couples" will be.

It is a great chance to meet a lot of people and to talk to lecturers and staff in a different surrounding as they participate as well. Following the eating marathon there is always the best party of the semester and the next morning it is often seen that some students and even some lecturers go to the first class straight from the party. <u>So do not miss it!</u>

4.4 Cafeteria and Vending Machines

The ISM cafeteria is usually open between 8 am and 3 pm (lunch hours are 11:30 am to 2:30 pm). The lunch menu varies daily (the menu is available at <u>www.ism-net.de</u>> Cafeteria>Aktuelle Speisekarte) or directly in the Mensa for the respective week). A vegetarian dish is also available.

There is a soda, a coffee and a candy vending machine on the ground floor of the main building. These machines have proven live-saving when having a long day at the ISM.

4.5 Student life in Dortmund



The City of Dortmund - A short portrait

The strength of the city of Dortmund is expressed most clearly in its variety. Quality of life is influenced by a rich vein of cultural and sporting offers (Dortmund is home to Borussia Dortmund!!), wonderful parks and a city centre that offers every possible opportunity to shop and dine or chill out as well as a great deal of cultural events in the

concert or opera house and theatres. Dortmund has an excellent public transport network and infrastructure which connects the city not only to the neighboring cities of the Ruhr-Rhein area, but which also gets city-dwellers to the nearby countryside if they are looking for an out-of-town weekend escape. One of the biggest assets of Dortmund is its openness: living in the heart of Westphalia and the 'Ruhrpott', Dortmunders are very approachable and cheery folks who will make you feel welcome in their city. For further information please see: <u>www.dortmund.de</u> and <u>http://www.flydortmund.com/daten/in2_5_1.php</u>

Art&Culture

Dortmund has a thriving arts and cultural scene. There are museums with interesting collections and top-class special exhibitions. There are theatres, the Opera House, countless variety theatres and the new Concert Hall. All offer entertainment at the highest level - whatever your taste, whatever your age and whatever your budget.

Museums

Museum of Art and Cultural History Natural Science Museum Ostwall Museum Romberg Park Gate House

Churches

St. Mary's Church (protestant)St. Petri Church (protestant)St. Reinoldi Church (protestant)/Emperor's Bell

Industrial Heritage

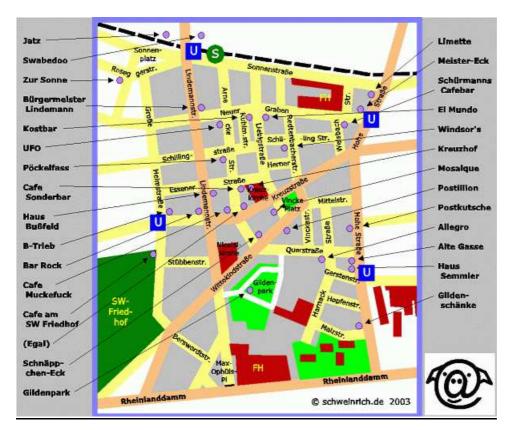
The "Hansa" Coking Plant The Port and Port Authority Building The Westphalian Industrial Museum Union Brewery

Music, Theater & Entertainment

Dortmund Concert Hall Dortmund Theatre: The Opera House Dortmund Theatre: The Playhouse Fletch Bizzel Variety Theatre

Night life & Going out

The Kreuzviertel in Dortmund is a very popular place to go out among ISM students. Below you find a map, which indicates all pubs and bars. Enjoy!



Restaurants

<u>Carlos</u> Benninghofer Str.146a 44269 Dortmund Food: Portuguese Price range: low Specials: Char-grilled Specialities Telephone: 0231-9612515

Yangtse Steinstr.44 44147 Dortmund Food: Chinese, Mongolian Price range: mid Specials: Rich buffet Telephone: 0231-1897348

<u>Rigoletto</u> Kleppingstr.9-11 44135 Dortmund Food: Italian Price range: mid Specials: very rich Brunch buffet Telephone: 0231-1504431 www.carlos-dortmund.de <u>Divan</u> Stockumer Str.404 44227 Dortmund Food: Turkish Price range: Iow Specials: Doner Kebab, Pizza, Green tea Telephone: 0231-7757795 www.divan-deutschland.de

Wiewaldi

Baroper Str.235 44227 Dortmund Food: Mediterranean, Portuguese Price range: mid Specials: changing art exhibitions

Telephone: 0231-754226 www.wiewaldi.eu

<u>Artemis</u>

Ruhrallee 52 44139 Dortmund Food: Greek Price range: mid Specials: Greek Specialities Telephone: 0231-127022

Pubs and Bars

Alex Ostenhellweg 18 44135 Dortmund Size: approx. 200 people Music: Charts, Rock, Pop Specials: huge outdoor area, cocktails Telephone: 0231-5897850 www.alexgastro.de

Café Atlantico Weißenburger Str.35 44135 Dortmund Size: approx. 300 people Music: Charts, Rock, Pop Specials: Beer garden, Tuesdays: Cocktails from 4€ Telephone: 0231-524080 www.atlantico-cafe.de

Carlton im Ellipson Ruhrallee 9 44139 Dortmund Size: approx. 150 people Music: mixed www.yangtse-restaurant.de <u>Mongo's</u> Lindemannstr.78 44137 Dortmund Food: Asian, International Price range: mid Specials: Meat specialities, Live cooking Telephone: 0231-5844950 www.mongos.de

<u>Cava</u>

Lindemannstr.77 44137 Dortmund Food: Mediterranean

Price range: upper Specials: noble, delicious food, friendly service Telephone: 0231-9503957 www.cava-mediterran.de

Pizzeria Bei Umberto

Stockumer Str.398 44227 Dortmund Food: Italian Price range: mid Specials: Pasta Beer garden Telephone: 0231-754371

<u>B-Trieb</u> Kreuzstr.103 44137 Dortmund Size: approx.100 people Music: Charts, Rock, Pop Specials: Beer garden, Wide range of food Telephone: 0231-122940 www.b-trieb.de

Campo del Sol Baroper Str. 316 44227 Dortmund Size: approx. 150 people Music: Rock, Pop Specials: Board games, Cocktails

Telephone: 0180-3858590873 www.campodelsol.de

Come in Olpe 33 44135 Dortmund Size: approx. 200 people Music: Charts, Pop www.rigoletto-dortmund.de <u>Vapiano</u> SIberstr.22 44137 Dortmund Food: Italian Price range: mid Specials: Antipasti, Pizza, Pasta, Bar Telephone: 0231-1206362 www.vapiano.de

Zum Treppchen

Faßstr.21 44263 Dortmund Food: Traditional German cuisine

Price range: mid Specials: Historical Restaurant

Telephone: 0231-4968065 www.zum-treppchen.de

Weber's Rippchenbraterei

Bockenfelder Str.234 44388 Dortmund Food: Loin ribs Price range: mid Specials: Fresh&juicy loin ribs Telephone: 0231-694001 www.rippchenbraterei.de

<u>Boomerang</u>

Kuckelke 20 44135 Dortmund Size: approx. 250 people Music: Pop, Charts Specials: Australian food, Cocktails, Peanuts Telephone: 0231-5862911 www.boomerang-do.de

Collins Club

Kuckelke 10 44135 Dortmund Size: approx. 70 people Music: mixed, Charts Specials: Beer garden, Cocktails

Telephone: 0172-2002045 www.collinsclub.de

<u>CU-Bar</u>

Kampstr.41 44137 Dortmund Size: approx. 200 people Music: mixed Specials: Beer garden, sometimes Live music Telephone: 0231-5522420 www.carlton-bistro.de <u>Chinba</u> Kleppingstr.24 44135 Dortmund Size: approx. 100 people Music: mixed Specials: Cocktails, Warm Food

Telephone: 0231-1858980

<u>Café Einstein</u>

Josephstr.21 44137 Dortmund Size: 200 people Music: mostly 80's Music Specials: Live Soccer Coverage, Wednesdays Students' day Telephone: 0231-147230 www.troedler-einstein.de

Edward's

Kleppingstr.37 44135 Dortmund Size: 200 people Music:mixed Specials:Coffee bar, Wlan, Wednesdays & Fridays Cocktail night Telephone: 0231-5898302 www.edwards-web.com

Hofbräu an der Syburg

Hohensyburgstr.181 44265 Dortmund Size: 250 people Music:proper to rock Specials:Fridays & Saturdays: Cottage parties, Bavarian Food Telephone: 0231-4753060 www.hofbraeu-syburg.de

<u>Kraftstoff</u>

Augustastr.2-4 44137 Dortmund Size: 150 people Music:Rock, alternative music Specials:Beer garden, Foosball, Cocktails Telephone: 0231-161395 www.kraftstoff-dortmund.de

Wenker's

Betenstr.1 44137 Dortmund Specials: wide range of beer, parties regularly Telephone: 0231-572723

Café Corso

Adlerstr.83 44137 Dortmund Size: approx.80 people Music: mixed Specials: Beer garden

Telephone: 0231-162575

Cuisine du Monde

Westenhellweg 132 44137 Dortmund Size: 100 people Music: Charts, Rock, Pop Specials: Saturdays Live Music, Cocktails Telephone: 0231-1899085 www.cuisine-du-monde.de

<u>Hicc Up</u>

Wittener Str.205 44149 Dortmund Size: 300 people Music: Rock, Pop Specials: Billiards, Foosball, Darts, variety of Whiskeys

Telephone: 0231-5890162 www.hicc-up.de

<u>Hövels</u>

Hoher Wall 5-7 44137 Dortmund Size: 200 people Music: mixed Specials: variety of beers, Sundays: Brunch Telephone: 0231-9145470 www.hoevels-hausbrauerei.de

Limericks Irish Pub

Kampstr.45 44137 Dortmund Size: 400 people Music: mixed 60's – 90's music Specials: Beer garden, Darts, Tuesdays: Whiskey night Telephone: 0231-160175 www.limericks-irish-pub.de

<u>Gänsemarkt</u>

Schuhhof 8 44137 Dortmund Specials: Partyroom in the basement, big screen Telephone: 0231-9504948 www.cu-bar.de <u>Cotton's</u> Markt 5 44137 Dortmund Size: approx. 150 people Music: mixed Specials: Beer garden, Spanish-Italian Food Telephone: 0231-5860049

Domicil Jazzclub

Hansastr.7-11 44137 Dortmund Size: 300 people Music: Jazz, mixed Specials: Concerts, Parties, Lounge Telephone: 0231-8629030 www.domicil-dortmund.de

<u>Platz an der Sonne</u>

Gutenbergstr.38 44139 Dortmund Size: 200 people Music: mixed Specials: Foosball, Cocktails, Wednesdays: 0,4l draught beer 1€ Telephone: 0231-5863729 www.platzandersonne.net

<u>Barrock</u>

Kreuzstr.87 44137 Dortmund Size: 200 people Music: Charts, Rock Specials: Beer garden

Telephone: 0231-2063221 www.barrock-dortmund.de

<u>Las Salinas</u>

Kleppingstr.9-11 44135 Dortmund Size: 150 people Music: Spanish Music Specials: Spanish Food, Cockatils

Telephone: 0231-5863637 www.cafe-tapasbar-lassalinas.de

<u>Sissikingkong</u> Landwehrstr.17

44147 Dortmund

Size: 400 people Music: mixed, Pop, Rock Specials: draught Weissbier, Cocktails Telephone: 0231-527548 www.wenkers.de

HappyHappyDingDong Hohe Str.88 44139 Dortmund Size: 200 people Music:Rock, Indie, Metal Specials: Whiskey specialities, Fastfood, Karaoke Telephone: 0231-5893626 www.happyhapydingdong.de

Road Stop

Hohensyburgstr.169 44265 Dortmund Size: 500 people Music: mixed, Rock Specials: Cocktails, American Food, Beer garden Telephone: 0231-4882660 www.roadstop.de

Students' Pubs

Eastend Ostenbergstr. 99 44227 Dortmund Opening hours: Monday, 9 pm Price per beer: 1€ for 0,5 l bottle

Specials: Complimentary Chips & Flips www.ostenberg.de

Figgestube Emil-Figge-Straße (Haus 35) 44227 Dortmund Opening hours: Tuesdays, Sundays Specials: properly www.nef.wh.uni-dortmund.de

Clubs

Nightrooms Hansastr.5 44137 Dortmund Music:House, Techno, Charts, Party, 80's Music Specials:Parties regularly

Telephone: 0231-1655430 www.nightrooms.de Size: 100 people Music: mixed, Charts Specials: Live Soccer Coverage

Telephone: 0231-526677

<u>Q-Bar</u>

Ludwistr. 8-10 44135 Dortmund Size: 200 people Music: Charts Specials: Beer garden, Cocktails, karaoke parties Telephone: 0172-5682045 www.q-bar-dortmund.de

<u>Stade Live</u>

Betenstr.3 44137 Dortmund Size: 350 people Music: Oldies, Party Specials: Beer garden, Cocktails, Karaoke Telephone: 0231-575747 www.bierhaus-stade.de

Spunk Vogel poths weg.92 44227 Dortmund Opening hours: Wed., 8 pm Price per beer: 1€ for 0,31 draught beer Specials: 8-9 pm: Cocktails for 2€

www.dorf.de

<u>Klub</u> Meitnerweg 4 44227 Dortmund Opening hours:Thursdays,9 pm

Specials: many different parties www.meitnerweg.de

<u>Sixx.PM</u> Martinstr.10a 44137 Dortmund Music:Alternative, charts, Rock, Pop, House Specials:often known DJ's, parties regularly Telephone: 0231-2266503 www.sixx-pm.de Size: 200 people Music: Rock, mixed Specials: Club in the basement, Cocktails Telephone: 0231-7282578 www.sissikingkong.de

Solendo Strandbar Speicherstr.2a 44147 Dortmund Size: 500 people Music: mixed Specials: Live Soccer Coverage, Beachbar Telephone: 0231-8821382 www.solendo.de

Baröpchen Emil-Figge-Straße (Haus 9) 44227 Dortmund Opening hours: Thursdays,9pm Price per beer: 1€ for 0,5l bottle

Specials:specialweeks

www.aef.wh.uni-dortmund.de

<u>Yps Kellerbar</u>

Baroperstr.334 44227 Dortmund Opening hours: Tuesdays, 8.30 pm Specials: sometimes food bp.wh.uni-dortmund.de

<u>Village</u>

Westenhellweg 85 44137 Dortmund Music: House, Techno, Charts, HipHop Specials: 2 areas, Bistro, Fridays: 40€ for 22€ Telephone: 0231-149084 www.diskothek-village.de Suite 023 Schwanenwall 23 44135 Dortmund Music:House, Techno, Britpop, Rock, Pop Specials:Thursdays:Students' Party, often known DJ's Telephone: 0231-1338930 www.suite023.de

Keller Geschwister-Scholl-Str.24 44135 Dortmund Music:Electronic, HipHop, Pop, Rock, House Specials:Foosball, Flipper machine, Theme parties www.im-keller.de Prisma Nachterlebniswelt Deutsche Str.6 44339 Dortmund Music: House, Techno, Charts, Soul, R&B Specials: Parties regularly, Fridays: Buffet Telephone: 0231-9867961 www.prisma-nachterlebniswelt.de

Penny Lane Westenhellweg 136 44137 Dortmund Music: Rock, Pop, Oldies, 60's,70's & 80's Music Specials: Oldies, Wednesdays: AfterWorkParty Telephone: 0231-1505963 <u>zuHouse.Club</u> Martinstr.10 44137 Dortmund Music: Electronic, House

Specials: often known DJ's, outdoor area Telephone: 0231-2266506 www.zuhouse-club.de

Supermarkets

Lidl, Baroper Kirchsweg 30, 44227 Dortmund-Eichlinghofen, open: Mo- Sa 8h -20h Aldi, Indupark Real, Indupark Kaufland, Luisenglueck 43, 44225 Dortmund- Hombruch, open: Mo- Sa 8h – 22h Rewe, Harkortstraße 35, 44225 Dortmund- Hombruch Plus, Stockumer Straße 241, 44225 Dortmund- Barop, Stockumer Straße 401, 44227 Dortmund- Eichlinghofen

Shopping

In the city center of Dortmund you will find all kinds of shops. *Westenhellweg*: Thier-Galerie (big shopping centre), Peek & Cloppenburg (clothes), H&M (chlothes), Mango (clothes), Zara (clothes), Karstadt (department store), Galeria Kaufhof (department store), Saturn (electronics), Mayersche Buchhandlung and Thalia (books) *Ostenhellweg*: C&A (clothes), Olymp & Hades (clothes), Bijous Brigitte (accessoires), Buttlers, Nanu Nana

If you need beddings or stuff for the kitchen, you can buy it here for a very cheap price: <u>Kodi</u> - in the city centre Hansastr. 20-22, opening hours: MO-FR, 09:00 - 19:30, SA: 09:30 -17:00), www.kodi.de <u>TEDi/1€-Laden</u> - in the city centre, Ostenhellweg <u>Ikea</u> - in the "Indupark", opening hours: MO – SA, 10:00 - 21:00

4.6 How to open a bank account

The Sparkasse Dortmund has a branch near the University of Dortmund where students can open a bank account just for one semester. It is important to make an appointment. It is important to make an appointment. You can talk to Mr Christian Schlosser. Please bring the following papers with you: passport, student ID card and the residence permit. Sparkasse Dortmund, Geschaeftsstelle Uni Vogelpothsweg 74 (opposite to "Sonnendeck") 44137 Dortmund

Tel. (0231) 183-22644 Fax. (0231) 183-46199 info@sparkasse-dortmund.de www.sparkasse-dortmund.de Office Hours: Monday - Friday 8:00 - 18:00



4.7 Car rental

There are different car rentals available. One cheap car rental office is Europcar which is also available in Dortmund (main train station and airport):

E	uropca	ar							
YOU RE	NT A LOT MORE TH	AN A CAR.							
Home	Preise & Reservierung	Top- angebote	Flotten- übersicht	Stations- finder	Europcar Vorteile	Service Center	Unser Unter- nehmen	8-2-8 mit Europcar	
	1 Rental	Information	Vehicles	Rates	Booking				English 🔽 🛆
Re	ntal info	ormatio	'n						 Modify / Cancel Shopping Cart New Request Invoice reprints
Co	Compact Trucks Special Cars / Other vehicles								
Express booking with your Europcar ID number									
-	Pick Up Return 22 V Nov 2007 V III 10 V : 00 V 23 V Nov 2007 V III 10 V : 00 V								
O Airports O Cities & Railways O All									
and the second se	Please select a location Image: CLICK HERE To select other countries / destinations CLICK HERE DORTMUND AIRPORT Image: CLICK HERE To select other countries / destinations CLICK HERE								

You can rent a car from Europcar with a valid driving licence from your home country. In addition to it, you need to bring a notarized translation of the driving licence with you. OR: You can get an international driving permit. In that case you do not need any translation. Please check out how to get an international driving permit in your home country.

If you are under 23, you will have to pay an extra charge when renting an Europcar car. You can get a student discount on the regular Europar rates. Please ask the International Office for the contract ID in case you are interested in the discount.

General conditions for renting a car from Europcar: <u>http://www.europcar.de/EBE/module/render/General-Conditions</u>

Dortmund Flughafen/Airport:

Flughafenring 1 Ankunft/Arrival – Ebene/Floor 0 44139 Dortmund Wickede Tel.: 0049-231-9271140 Opening hours: MO-FR: 07:00 – 22:45 SA/SU: 08:00 – 22:45

4.8 Mobile Phones

If you want to use your mobile phone in Germany, it is probably cheapest to switch to a German provider and get a prepaid card. For a first overview, here is a table of some of the cheapest offers available.

	Fonic	Tchibo	Simyo	Blau.de	Medion Aldi Talk
Cost of Card	Cost of Card 19,99		19,95	19,00	14,99
Included Credit	10,00	1,00	10,00	10,00	10,00
Valid for	6 month	12 month	6 month	6 month	6 month
Invoice Pulsing	60/60	60/1	60/60	60/60	60/1
Costs for Calls					
Landline	0,09	0,15	0,099	0,099	0,13
Mobile Network	0,09	0,15	0,099	0,099	0,13
On-net	0,09	0,15	0,099	0,099	0,13
Access to Voicemail	free	free	Free	free	Free
Other					
Text messages	0.09	0,15	0,099	0,099	0,13
Net	02	02	E-Plus	E-Plus	E-Plus
Distribution	Website, Lidl Stores	Tchibo Stores, Tchibo online	Simyo website	www.blau.de, Real and Plus Stores	Aldi stores

In Dortmund you can find all of these stores in the city centre and even close to the ISM. Here are the addresses:

<u>City Center:</u> *Lidl:* Erwinstraße 47, 44147 Dortmund/Mitte Muensterstraße 51, 44145 Dortmund/Mitte Borsigstr. 6, 44145 Dortmund Tremoniastraße 26, 44137 Dortmund-Kreuzviertel/Mitte Kaiserstraße 182-190, 44143 Dortmund

Tchibo: Harkortstrasse 78, 44225 Dortmund , Tel.: 0231/711921 Hermannstrasse 48 – 50, 44263 Dortmund, Tel.: 0231/412989 Westenhellweg 22. 44137 Dortmund , Tel.: 0231/521192

Plus:

Lindemannstr. 14, 44137 Dortmund Rheinische Str. 41, 44137 Dortmund Hohe Str. 28 A, 44139 Dortmund Rheinische Str. 84, 44137 Dortmund *Aldi:* Westenhellweg/Kolpingstr., 44137 Dortmund Mon-Fri: 9.30am-8pm, Sat: 9am-6pm

<u>Near ISM:</u> Lidl: Kieferstraße 19-21,44225 Dortmund Plus: Kruckeler Str. 264, 44227 Dortmund Stockumer Str. 241, 44225 Dortmund Aldi: Kruckeler Str. 266, 44227 Dortmund, Mon-Fri: 8am-8pm, Sat: 8am-6pm

You can also buy a combination package of prepaid card and mobile phone (for example if your own mobile phone is locked). There are some great offers in mobile phone stores: T-Mobile (D1): Westenhellweg in the city centre O2: Westenhellweg in the city centre E-Plus: Westenhellweg in the city centre

Saturn: Westenhellweg in the city centre (this is a multimedia store and sometimes they have a cheaper price compared to the mobile phone stores)

4.9 Electrical Outlets

Electrical outlets in Germany usually give 220/230 Volt alternating current (AC). This may be different from that in your country. Check the appliances you bring with you to be sure they will work at the above voltages. Appliance plugs might also be different from the ones you have in your country. Converters can be purchased that will adapt your appliance's plug to the German standard.

4.10 Car park at ISM

If you have a car and you arrive at ISM by car, we have a car park next to the ISM. The car park is secured by a gate which can be opened by using the student ID card. Please note that you have to park in the parking spaces. Unfortunately the car park is always very full and students use the middle lines. If you park behind other cars, please put your mobile number behind the windscreen, so that the other students can call you if they want to leave the car park (please use vibration alert during classes). If you forget to put your mobile number in

your car, the car will be towed away (it costs approximately 100 Euro to get it back)! Additionally please do not park your car in front of the B-building and in the middle line in front of the Mensa.

4.11 Medical Service

If you are ill and you need medical service (general practitioner), then you can have a look at: <u>http://www.kvwl.de/earzt/</u> Please fill out the following parts: PLZ/Ort: 44227 or 44137 / Dortmund

Suche nach Hausarzt: please click on "Allgemeinmedizin"

Sprache: Please choose a language which the doctor should speak.

4.12 Sports Program

<u>Gym</u>: ISM has no own sports program but we cooperate with the gym "INsports Dortmund" which offers a great possibility for international students of the ISM:

INsports Dortmund is a high quality gym centrally located in Dortmund. It is directly behind the main train station above the cinema "Cinestar", address: Steinstr. 44

Each student can get an own training plan (if you just come for a month, the price for this training plan is 15 Euro, if you come for two or more months this training plan is for free). And you can go to all courses which are offered: Dance, T-Bo, Step, Body Forming, Cycling, Salsa, Yoga, Workout, Yoga&Pilates, ...

The gym is open Monday, Wednesday and Friday from 7:00 in the morning until 22:30 in the evening. On Tuesday and Thursday from 09:00 in the morning until 22:30 in the evening. On Saturday and Sunday from 09:00 in the morning until 19:00 in the evening.

Normally gyms in Germany only offer annual contracts where you need a German bank account, but here you can book monthly and you pay in cash.

The price for international ISM students is 30 Euro per month and it includes:

- all exercise machines
- all courses
- using the sauna

If students want to use the solarium, you have to pay 2,50 Euro for each 10 minutes.

If students want to have a flat rate for all fitness drinks, the price is 0,80 Euro per day. Otherwise you can buy a fitness drink flat rate for 5 Euros per month and you can drink as much as you want during the sports program.

If you are interested in the gym, you can go there directly and bring your ISM student ID card.

You can also have a look here: www.insports-dortmund.de

There is also a gym at the public university (Otto-Hahn-Straße 3). If you want to go there you will have to buy a card for six months that costs 108 Euro (18 Euro per month). To buy the

fitness card that allows you to train at the gym you will have to participate in an introduction course that costs 25 Euro. You can contact the gym team via mail: <u>ffw.hs@tu-dortmund.de</u>

<u>Course Program</u>: ISM students can also participate in the sports program of the public university of Dortmund. This sports program offers several courses (Fitness, soccer, dancing, dance-aerobic, bodyforming, beach volleyball, capoeira, boxing, hiphop, hockey, jazz dance, taekwondo, diving, salsa, softball, tennis,...) where students can participate. Only a few courses have a limited number of participants. For these courses you have to register.

The public university has different semester dates:

- holiday program: mid February mid April and beginning of August – beginning of October
- semester program: mid April mid July and mid October beginning of February

The price for ISM students for the holiday program is 9 Euro, the price for the semester program is 15 Euro (if you buy the semester ticket, the holiday program is already included).

Please note that if you want to buy the ticket online (<u>www.ahs-dortmund.de</u> > Sportkarte) you need a German bank account (payment is made by automatic debit transfer system) and a printer because you have to print the ticket after the registration. You can also buy the ticket at the office of the university sport programme (address: Universität Dortmund Campus Nord, EF 61, room: U 03). In that case you will need a cash card (no credit card) to do the payment. Cash will not be accepted.

5 INFORMATION ON ACCOMMODATION SEARCH

The ISM itself does not have its own student boarding house. However, ISM is cooperating with the **Carl Duisberg Center Dortmund**, which runs a student residence downtown. Rapid transits and subway trains are just a five-minute walk away. The Central Station is three subway stops away. So the ISM is easy to reach within a reasonably short time (approx. 30 minutes). The following link provides further information on the residence: http://www.cdc.de/Gaestehaus.464.0.html?&L=1. Students who would like to stay in the Carl Duisberg Center must inform the ISM International Office about this and we will help you to apply for a room. The Carl Duisberg Center will treat applications from incoming ISM students with priority and do it's best to accommodate your requests.

5.1 Student accommodation and accommodation agencies

5.1.1 Carl Duisberg Center

Please contact the ISM International Office if you wish to stay in this residence.

Rentals:

There are 69 single rooms in a self-contained living unit (2 single rooms (max. 3 single rooms) + 1 shared bathroom) and 7 double rooms. Room keys are issued on arrival (by arrangement).

All rooms are furnished (simple appointed) with a bed, a desk chair, a table, a bed and a ceiling lighting, a visitor chair, a bookcase, a bulletin board, a double-doored wardrobe with a safe and a suitcase stand, a mirror and a coat rack. Additionally every room has a refrigerator. The bathroom has a shower, a toilet, a hand basin and a mirror.

The price for a **single room is 270 Euro per month** and includes heating (central heating, water and incidental costs) and electricity. The price for a **double room is 240 Euro per person and month** and includes heating (central heating, water and incidental costs) and electricity.

Each floor has a common room with television as well as a well-appointed kitchen at the end of the corridor. Saucepans, frying pans and dishes can be borrowed for a deposit of 25 Euro. The stove plates in the floor kitchens are equipped with an automatic security device. In case of overheating they switch of automatically.

Laundry: You can do your washing and drying any time during the day in the laundry which is located in the basement. There are special washing and drying coins which you need to buy to use the washing and drying facilities. The coins cost 1,50 Euro for washing and drying each. You can buy these coins in the office. You will find an iron next to the washing machine.

Leisure: There are great leisure activities in the house. In the residence you have the possibility to play table tennis, pinball and table soccer. You can lend table tennis rackets and balls, popular games' equipment like scrabble, chess and backgammon, a football or a basketball for a deposit of 10 Euro each. There is also a disco room available in the residence.

Shopping: The city centre of Dortmund offers a wide range of shops, department stores, etc., where you can buy a lot of things. The following supermarkets are not far away from the Carl Duisberg Center: HL (Kaiserstr.), Rewe (Saarlandstr.), Plus (Saarlandstr.), Aldi (Maerkischestr.), inside Kaufhof (Westenhellweg). You can also do some shopping at the gas station opposite of CDC.

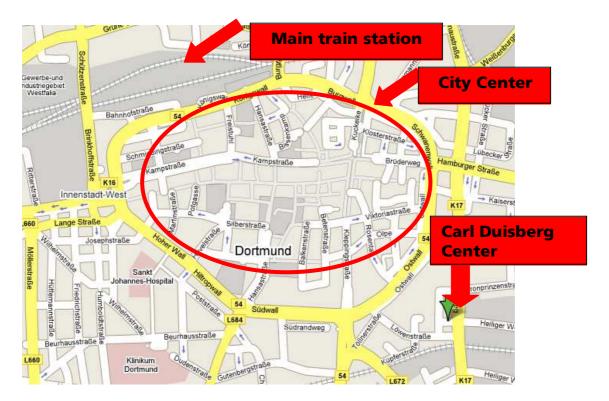
Help: The house parents Mr. and Ms. Kopácsy live in the house, so they can be contacted during the night as well, but only in case of emergency. They also do the little repair works in the house like changing bulbs etc. If you need their help just ring the bell at the door to the "Seminarzentrum" (room 8). If you cannot get hold of him this way, please leave a short message including your room number in the white mail box which you will find next to the entrance to the "Seminarzentrum".

There are also tutors who will try to help you with all problems you might have.

Internet:

The residence offers a limited internet-access. It is an additional offer for free. You can either use the computers in the restaurant or, if you possess a notebook, it is also possible to go online in the common rooms. **Unfortunately, there is no Wi-Fi in the building and no internet connection in your rooms.** To be sure to have a stable internet connection with an unlimited volume in your room, we recommend buying a prepaid internet stick, for example offered by O2 (we recommend buying it in the multimedia store Saturn because sometimes they have cheaper offers compared to the O2 shop in the city centre). Here you have a lump sum of approx. 40 Euro and then you can pay a monthly prepaid fee of 25 Euro (not calendar month – for example if you buy the stick on the 14th of April, the monthly volume is available until the 14th of May).





Address: Carl Duisberg Center, Carl-Duisberg-Str. 1, D – 44135 Dortmund

The way to ISM Dortmund: There is an underground station next to the Carl-Duisberg-Center called Do-Stadthaus. From there you can take train number U41, U45, U47, U49 to the main train station and from there you take the train S1 (direction: Duesseldorf) to the stop "Dortmund University" (three stops). It sounds complicated but it is very easy because Dortmund has a very good public transport system. As a student you can buy the Young Ticket (please see part 2.3). With this ticket you can use all trains and busses in Dortmund.

Short summary: Located conveniently in the city center of Dortmund. Rapid transit and subway trains are just a five-minute walk away. The Central Station is three subway stops away. The Ostenhellweg pedestrian zone and Kaiserstrasse with its offerings for your day-to-day needs are just a few minutes' walk away.

- Practical, well- and functionally-appointed single rooms, approx. 108 ft²
- Furnished with bed, desk, desk chair, table, bed and ceiling lighting, visitor chair, bookcase, bulletin board, double-doored wardrobe with safety cubby and suitcase stand, refrigerator, mirror, coat rack, blanket, pillow, mattress
- Bathroom with shower, toilet, hand basin, mirror
- Each floor has a well-appointed common kitchen as well as a common rooms with television
- Regular cleaning of rooms, bathrooms, hallways
- Heating, water and incidental costs included (central heating)
- Janitor service
- Free Internet use in commons rooms
- Washing machine, dryer (both for a fee) and iron
- Pay phone on ground floor, telephones on residential floors for receiving calls
- Table tennis and football in the building
- Important: Please do not forget to bring bedding and towels!

Pictures:



5.1.2 Short time accommodation

Jugendgaestehaus "Adolph Kolping" (Youth Hostel) Silberstr. 24 - 26 44137 Dortmund Contact: Herr Wolfgang van der Sanden Tel: +49 231 14 00 74 Fax: +49 231 14 26 54 E-Mail: jgh-dortmund@djh-wl.de Homepage: www.djh-wl.de/dortmund Rooms with breakfast from 27,00 €.

A&O Dortmund (hostel in the city centre, close to the central station) Königsswall 2 44137 Dortmund Tel: +49 231 22688643 Homepage: <u>http://www.aohostels.com/en/dortmund</u> From 8,00 € per person per night (dormitory)

Other low-cost hotels/hostels in Dortmund: <u>http://www.kroatia.de/hotel.html</u> <u>www.hotelindortmund.de</u> <u>http://www.hotel-union-do.com/</u> http://www.pension-kirchhoff.de List: <u>http://www.deutsche-pensionen.de/pension-dortmund/verzeichnis-lage.html</u>

5.1.3 Other residences/appartment houses

Residences of the public university

The Dortmund student union Studentenwerk offers accommodation at a number of student residences. All of them are located close to the International School of Management (ISM). **Please note that students who study at ISM for a full academic year will be given priority.** Downtown Dortmund can be easily reached night and day thanks to public transportation services ("S-Bahn" and "Nachtexpress"). All international students will be assigned single rooms which are fully furnished. Blankets will be provided. Most rooms are located within 2-5 bedroom apartments. The common rooms (kitchen and bathroom) will be shared with the other residents. All rooms are equipped with Internet connections (sometimes there is an additional fee of 6 Euro per month). All facilities are equipped with washing machines, dryers, storage rooms and parking space.

The prices range from 180€ - 250€.

The deposit of $300 \in$ has to be paid immediately after the reservation to confirm the booking. The first rent can be paid upon arrival when signing the contract.

Please note that you can only book fully calendar month.

Please contact the International Office in case you are interested in renting a room in one of the residences.

http://www.stwdo.de/Haeuser-in-Dortmund.35.0.html?&L=1

Apartment house in the city centre (18 different apartments for 1-2 or 1-3 persons, fully furnished with TV, telephone and good internet connection) Nettelbeckstr. 3 44147 Dortmund Tel.: +49 231 86 33 244 http://www.appartementhaus-dortmund.de/home.htm

Studentenappartements Grotenbachstraße

Grotenbachstr. 65 + 67 44225 Dortmund-Hombruch Tel.: +49 231 79 15 82 Contact person: Mr. Johannes Huelshoff, E-Mail: <u>johannes.huelshoff@gmx.de</u> Only for students who are staying one year in Dortmund. You have to go there in person in order to get an apartment.

Studentenwohnheim Poppelsorfer

Poppelsdorfer Str. 3 -5 44139 Dortmund Tel.: +49 231 126024 www.poppelsdorfer.de

Private Accomodation (family stays)

bed & breakfast Tel.: +49 231 795 0165 www.bed-and-breakfast.de

Guest rooms

http://www.gaestezimmer-heppenstiel.wb3.de/

In the ISM-intranet (<u>www.ism-net.de</u> > Wohnungsboerse) you can find apartments for rent and share by ISM. Many students from the ISM Dortmund who spend their semester abroad during the time you will be in Dortmund are trying to rent their rooms or flats to incoming students. This often provides a very suitable opportunity for both parties, and you easily get in touch with local students. You will also get flat offers via email from the ISM International Office (if ISM students would like to sublet their apartments).

5.2 Useful links for accommodation search online

www.wg-gesucht.de (shared flats for students and young people)

www.wohnpool.de

www.immowelt.de

www.immobilienscout24.de

<u>http://www.experiment-ev.de/foreign-visitors</u>: Provides offers for international homestays, living with families etc. "Experiment e.V. is a non-profit organization whose goal is the exchange between people of all cultures, religions and age groups. By making it possible for people of different origins to live together, we want to contribute to mutual understanding and cultures living together in peace."

5.3 Offers in local and regional newspapers

Ruhr Nachrichten: http://www.ruhr-nachrichten.de

Westfaelische Rundschau: http://www.westfaelische-rundschau.de

Westdeutsche Allgemeine Zeitung: http://www.waz.de

5.4 Other possibilities

A great variety of apartments, both furnished and unfurnished, can be found on the notice board in the entrance hall of the ISM Dortmund as well as at the entrance of the "Mensa" of the nearby university of Dortmund.

5.5 Accommodation Agency (one of the easiest options!)

HomeCompany: If you would like to search for an apartment via agency, we can recommend you www.dortmund.homeCompany.de. The application form can very easily be completed online and people at the agency speak English. They offer a wide range of short-term, furnished apartments, and you have to pay the commission only after you successfully signed the tenancy agreement.

Zeitwohnen: You can also find offers (also in English) here: <u>www.zeitwohnen.de</u>. You can also see the exact address of the flats on google.maps. Here you also have to pay the commission only after you successfully signed the tenancy agreement.

6 GENERAL INFORMATION

General information about studying in Germany or about universities in Germany can be found here:

- http://www.daad.de/deutschland/deutschland/00509.en.html

(DAAD = German Academic Exchange Service)

- <u>www.young-germany.de</u> (a career, education and lifestyle guide)

7 GENERAL CONTACTS

Studentensekretariat (Student Services)

Tanja Vox (Room A006), Tel. +49 231 97 51 39 0, Email: <u>tanja.vox@ism.de</u>) Lisa Kortwig (Room A006, Tel. +49 231 97 51 39 0, Email: <u>lisa.kortwig@ism.de</u>)

Studienorganisation (Study Organization)

Dipl.-Kfm. Michael Helms (Room A106, Tel. +49 231 97 51 39 14, Email: <u>michael.helms@ism.de</u>) Marion Huebner (Room A107, Tel. +49 231 97 51 39 53, Email: <u>marion.huebner@ism.de</u>) ISMnet: Simon Bettcher (Room B208, Tel. +49 231 97 51 39 69, Email: <u>simon.bettcher@ism.de</u>)

Pruefungssekretariat (Examination's Office/ Registrar)

Marlis Quinting, responsible 5th semester/6th semester (Room A109, Tel. +49 231 97 51 39 10, Email: <u>marlis.quinting@ism.de</u>) Armagan Engin, responsible 1st to 4th semester (Room A109, Tel. +49 231 97 51 39 45, Email: <u>armagan.engin@ism.de</u>) Anna Kleyn, responsible Master students (Room A108, Tel. +49 231 97 51 39 47, Email: anna.kleyn@ism.de)

International Office

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Hochschulmarketing

Anke Jüntgen, M.A. (Room A206, Tel. +49 231 97 51 39 42, Email: <u>anke.juentgen@ism.de</u>) Tina Thewalt, (Room A206, Tel. +49 231 97 51 39 43, Email: <u>tina.thewalt@ism.de</u>)

Career Center (Internships)

Dr. Birgit Froehler (Room A111, Tel. +49 231 97 51 39 30, Email: <u>birgit.froehler@ism.de</u>) Deborah Gronau (Room A111, Tel. +49 231 95 51 39 22, Email: <u>deborah.gronau@ism.de</u>)

EDV-Administration (IT)

Juergen Toens (Room A214, Tel. +49 231 97 51 39 16, Email: <u>juergen.toens@ism.de</u>) Klaus Hess (Room A214, Tel. +49 231 97 51 39 17, Email: <u>klaus.hess@ism.de</u>)

Bibliothek (Library)

Dipl.-Kffr., Dipl.-Bibl. Sabine Pillath-Guenthner (Room A210, Tel. +49 231 97 51 39 18, Email: <u>sabine.pillath-guenthner@ism.de</u>) Michelle Gassner (Room A210, Tel. +49 231 97 51 39 56, Email: <u>michelle.gassner@ism.de</u>)

Rechnungswesen/ Controlling (Accounting)

Nadine Rommerskirchen (C building, Tel. +49 231 97 51 39 26, Email: <u>nadine.rommerskirchen@ism.de</u>)

Hausverwaltung (Maintenance)

Gerhard Roesler Email: gerhard.roesler@ism.de

See you at the ISM!

Bis bald!